

## PASSENGER GUIDELINES

### Passenger Pick-up Time

Passengers need to be ready for the bus at the designated time listed on the schedule. Times are always subject to weather, demand and availability. Drivers do not escort passengers to and from the door.

### Seat Belt Policy

NCHE requires all passengers to wear seat belts. Minnesota state law requires all passengers to use the provided seat belts. Adults that accompany children under 20 pounds are required to provide their own child safety seat. Passengers using a wheelchair are required to use the provided shoulder and lap belts.

### Fare Collection Procedures

All passengers must provide a fare. This may be in the form of cash or pre-purchased punch cards. Drivers never carry change. Passengers must provide the exact fare and deposit it into the farebox.

### Passenger Guidelines

- Respect the driver, fellow passengers and bus.
- No fighting, harassment, intimidating, or horseplay.
- No use of tobacco or drugs.
- No weapons on the bus.
- No electronics are used on the bus unless using headphones.
- Passengers must be ready to board the bus when it stops.
- Passengers must stay in their seats until the bus comes to a complete stop.
- NCHE passengers may carry up to 4 bags or parcels on the bus.
- Avoid blocking the aisle and/or lift area.
- Bikes and other large items are not allowed on the bus.
- No hazardous materials are allowed on the bus.
- Passenger behavior should not interfere with or impair the operation of the bus. The vehicle is equipped with a camera and recording system.

### Passenger Conduct

Passengers are to be courteous to fellow passengers and the driver at all times. NCHE reserves the right to refuse rides to any passenger displaying rude or obnoxious behavior. Passengers will be given a verbal warning for bad behavior and could be suspended from riding if behavior continues.

Please feel free to contact Prairieland Transit System Staff:

Maria (Transit Dispatch) 507-376-3322 Ext 238

Karen (Transit Director) 507-376-3322 Ext 231

Southwestern MN Opportunity Council, 1106 3<sup>rd</sup> Avenue, Worthington MN 56187

## **Drivers will not leave the bus unattended.**

### *Emergency/Miscellaneous Information:*

*Route service cancellations will be announced on the radio and the website.*

*Buses will not pull into unplowed roads or lots.*

*Route service may be cancelled in severe weather.*

*Buses may be running slower in inclement weather.*

# **INTRODUCING THE** **WORTHINGTON CITY BUS** **ROUTE**

The Worthington City Bus Route was approved by the Nobles County Joint Powers Transit Authority to increase access to needed goods and services through a limited public transit route service in the City of Worthington.

The service is funded by MNDOT as part of the Nobles County Public Transit System and utilizes a Nobles County Heartland Express Bus. It is being administered by Southwestern Minnesota Opportunity Council, Inc.



The Worthington City Bus Route travels on a designated route service to 14 locations throughout the City of Worthington (see schedule). The Worthington City Bus Route service is available Monday through Friday. Some holidays may not be available.

## **HOW MUCH DOES IT COST TO RIDE THE WORTHINGTON CITY BUS ROUTE?**

The cash fare for a one-way trip on the Worthington City Bus Route service is \$1.00 per person, per stop, regardless of the age of the passenger. Passengers must place \$1.00 in the farebox when boarding the bus, or have pre-purchased tokens or punch cards. Bus drivers cannot and do not make change. Bus drivers cannot and do not sell tokens or punch cards. Passengers need to pay the exact fare amount of \$1.00 for a one-way trip in the City of Worthington.

## **WHO CAN RIDE ON THE WORTHINGTON CITY BUS ROUTE?**

Anyone can ride the bus! People of all ages and any income level who are unable to obtain a ride or unable to use other transportation modes can use this service. Children, students, adults, and elderly residents can use the bus to get to activities, medical, dental, business appointments and more. The Worthington City Bus Route is for anyone who is in need of transportation. ***This Worthington City Bus Route was implemented to provide a basic level of public transit service throughout the City of Worthington.***

## **WHEN IS THE WORTHINGTON CITY BUS ROUTE AVAILABLE?**

The Worthington City Bus Route is available 8:00 a.m. – 4:00 p.m. Monday through Friday at designated stops as published on the Worthington City Bus Route schedule.

## **HOW DO I USE THE WORTHINGTON CITY BUS ROUTE SERVICE?**

You can ride the Worthington City Bus Route bus at any stop along the route. All pick-up times are based on the time it takes the bus to travel to and from each stop on the route schedule. If you have questions, please call Prairieland Transit System Central Dispatch at 507-376-3322 for information.