



# Southwestern Minnesota Opportunity Council, Inc.

1106 3<sup>rd</sup> Avenue  
P.O. Box 787  
Worthington, MN 56187

Telephone: 507-376-4195  
Fax: 507-376-3636  
TTY: 507-372-7279

— “Strengthening our communities through opportunities and service” —

## Prairieland Transit System Passenger Guidelines



### Passenger Pick-up Time

Passengers need to be ready to board the bus at the designated time listed on the schedule. Times are always subject to weather, demand, and availability. Drivers do not escort passengers to and from the door of the vehicle or in and out of buildings.

### Seat Belt Policy

We require all passengers to wear seat belts. Adults are required to provide their own child safety seat for their small children. Passengers using a wheelchair are required to use the provided shoulder and lap belts.

### Fare Collection Procedures

All passengers must provide a cash fare for each one-way ride upon entering the bus. Drivers do not carry change. Passengers must provide the fare and deposit it into the farebox before they receive a ride.

### Passenger Guidelines

- Respect the driver, fellow passengers, and bus.
- No fighting, harassment, or intimidating the driver or fellow passengers.
- No use of tobacco or drugs on the bus.
- No weapons on the bus.
- No electronic devices are to be used on the bus unless using ear/headphones.
- Passengers must stay in their seats until the bus comes to a complete stop and be ready to exit the bus when it stops.
- Passengers may carry up to 4 bags or parcels on the bus.
- No items, packages, or bags can block the aisle and/or wheelchair lift area.
- Bikes and other large items are not allowed on the bus.
- No hazardous materials are allowed on the bus.
- Passenger behavior should not interfere with or impair the operation of the bus.
- **The vehicle is equipped with a camera and recording system.**

### Passenger Conduct

Passengers are to be courteous to fellow passengers and the driver at all times. Transportation can be refused/denied when a passenger exhibits violent, illegal, or seriously disruptive behavior to the transportation service. Reasonable modifications of Prairieland Transit System's policies and procedures are available to individuals with disabilities upon request. Please contact the Transit Director at 507-376-3322 for more information, to request a deviation, or a reasonable accommodation.

## **Bus drivers do not leave a bus unattended.**

Southwestern MN Opportunity Council, 1106 3<sup>rd</sup> Avenue, Worthington MN 56187  
Prairieland Transit System: 507-376-3322 Ext 248  
Call For a Ride at 507-372-4444 “Call 4 a Ride”

### Emergency/Miscellaneous Information:

*Cancellations will be announced on KWOA radio and Radioworks website.*

*Buses cannot travel unplowed roads or lots.*

*Route service may be cancelled in severe weather.*

*Buses may be running slower in inclement weather.*

Updated 11/2023

*AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER*